

making life work

Lifeworks: Making Life Work!

Through Advocacy, Information and Support,
We Help Build Futures.



Lifeworks inc.

www.lifeworksma.org

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Lifeworks Employment Services, Inc, is a non-profit organization serving individuals who have intellectual and developmental disabilities.

Our goal is to facilitate and enhance each person's transition experience so they thrive in their own way.

Through our comprehensive, individualized case management and training programs, we serve over 200 people throughout greater Boston and surrounding suburbs on the path to self-sufficiency and community inclusion.

Focusing on personal abilities and needs, our mission is to empower each individual to make informed decisions about their own future, with the support of their families or guardians.

At Lifeworks, we strongly believe people with different abilities add greater perspective, vibrancy and team spirit to any business environment. Since each individual has a different maturity and learning curve, we tailor our support and training activities accordingly.

Lifeworks' [Job Readiness Training Programs](#) ensure that individuals become better equipped to meet today's entry-level workforce demands, by engaging in a range of work-based exploration activities, including:

- Multiple on-the-job training experiences.
- Learning about and practicing appropriate workplace behaviors (often called "soft skills").
- The opportunity to learn and practice marketable skills related to specific vocational pathways.
- Our "[World of Work](#)" curriculum. Designed to reinforce skills, talents and self-confidence, we help individuals transition with greater ease into the next phase of life: working independently in the community.

“Turning 22”

By age 22, and as early as age 18, adult services begin. These may include employment and work training activities, transportation, individual or family support and sometimes residential supports.

Since planning early is essential for youth with intellectual disabilities, Lifeworks actively partners with area high schools.

- Our unique ‘School- to- Work’ program gives students the opportunity to gain valuable work experience prior to graduating.
- By attending Lifeworks programs before the age of 22, young adults acquire marketable vocational skills and acclimate gradually to a work setting, resulting in more successful post-school outcomes.
- Lifeworks’ professional job coaches train students both in the classroom and on-site until they feel comfortable working independently and with greater confidence in their community jobs.

Each of our job coaches has experience in human services and a minimum of a Bachelor’s Degree. Lifeworks is very proud of their dedication, long-term service and motivation.

In collaboration with our Job Development Manager, our team excels at maintaining long-lasting relationships with Lifeworks’ diverse employer and community partners.

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“Lifeworks has been key to our success with providing quality transition services for our students. Through contracting for Community Coaches, Lifeworks’ staff have been professional, caring and innovative as they teach skills and provide support for our students in work and community settings. The flexibility and dedication of administration and staff have helped to make our KP Links program a huge success.”

– Elena Varney, M.S., C.R.C., Transition Coordinator
King Philip Regional High School

“Robyn started at LES Norwood in March. We have been very happy about the smooth transition she made. She comes home everyday smiling, telling us all about her co-workers. ... We feel you are all doing a great job at Lifeworks and are glad Robyn has the opportunity to work there.”

– Karen M., Parent



Why Choose Lifeworks?

- 93% of individuals served rate Lifeworks as ‘excellent’ in quality and consistency of service.
- 99% of businesses surveyed report being very pleased with Lifeworks staffing services and confirm that they will contact us with new job openings in the future.
- Our individuals achieve an 85% job retention rate, which is higher than the community at large.
- Demonstrating the commitment, loyalty and quality of our team, many of our staff, including our CEO, have been with Lifeworks over 10 years. The individuals we serve enjoy this long-term continuity of support.
- Recognizing the high-quality and effectiveness of our programs, CARE, a national accreditation organization, has awarded Lifeworks their highest, three-year Accreditation and *considers Lifeworks a ‘benchmark of quality’ and the ‘gold standard of quality service provision.’*

Our Workforce Partnerships and Collaborations Include:

- Area High Schools: administrators, counselors, teachers, PTOs
- Lifeworks Board of Directors
- Local Chambers of Commerce
- Massachusetts Department of Developmental Services
- Massachusetts One-Stop Career Centers
- Massachusetts Rehabilitation Commission
- South Norfolk County ARC (SNCARC)
- State Representatives, area businesses and local civic groups
- 'Work Without Limits' statewide initiative

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"I'm very happy with my different jobs because I have the opportunity to try different stuff. I make a lot of different friends in different places. I like to earn money to buy clothes, pay bills, go to the movies and out to eat. The job coaches will help you start your new jobs and my case manager helps me a lot too."

– John O.



**Please call one of our Employment Directors
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